

3-20-2013

## Just a Minute: Delivering quick tutorials at the point of need

Tammi M. Owens

University of Nebraska at Omaha, tammiowens@unomaha.edu

Follow this and additional works at: <https://digitalcommons.unomaha.edu/crisslibfacproc>

 Part of the [Library and Information Science Commons](#)

Please take our feedback survey at: [https://unomaha.az1.qualtrics.com/jfe/form/SV\\_8cchtFmpDyGfBLE](https://unomaha.az1.qualtrics.com/jfe/form/SV_8cchtFmpDyGfBLE)

---

### Recommended Citation

Owens, Tammi M., "Just a Minute: Delivering quick tutorials at the point of need" (2013). *Criss Library Faculty Proceedings & Presentations*. 59.  
<https://digitalcommons.unomaha.edu/crisslibfacproc/59>

This Presentation is brought to you for free and open access by the Dr. C.C. and Mabel L. Criss Library at DigitalCommons@UNO. It has been accepted for inclusion in Criss Library Faculty Proceedings & Presentations by an authorized administrator of DigitalCommons@UNO. For more information, please contact [unodigitalcommons@unomaha.edu](mailto:unodigitalcommons@unomaha.edu).

# **Just a Minute:** **Delivering quick tutorials** **at the point of need**

Tammi Owens  
Emerging Services Librarian  
Winona State University

Library Technology Conference  
Macalester College  
March 20, 2013



“Two minutes...  
is an **eternity** on the web.”

Jakob Nielsen, 2011





Devices  
**proliferate.**





Information  
**exhaustion**  
is high.







Cut through the **NOISE.**

# Make it ...



# Make it ...







THE ART OF  
CONVERSATION

**Pop**  
through  
information  
streams.



**Pop** through anxiety.



**Skeered?**

**Not me ...**  
really ... well sort of, yes.



# Make it ...





**Make it (a) snap.**



# Offer help.

[Course Reserves](#)[Mobile](#)[My Account](#)[Classic MnPALS](#)[English](#)

## the LIBRARY

Winona State University  
Darrell W. Krueger Library

[All Fields](#)[Find](#)[Advanced](#)

Select a location:

[Winona State University](#)

### Limit by Call Number

A - General Works  
B - Philosophy,  
Psychology, Religion  
C - Historical Sciences  
D - World History  
E - United States History  
F - General American  
History  
G - Geography,  
Anthropology, Recreation  
H - Social Science  
J - Political Science  
K - Law

### Limit by Language

L - Education  
M - Music  
N - Fine Arts  
P - Language and  
Literature  
Q - Science  
R - Medicine  
S - Agriculture  
T - Technology  
U - Military Science  
V - Naval Science  
Z - Library Science

Akan  
Akkadian  
Albanian  
Algonquian  
Altaic  
Amharic  
Ancient Greek  
Apache  
Arabic  
Aramaic  
Arawak  
Armenian  
[More options...](#)

### Limit by Collection

—General Collection  
Archives Collection  
Audiovisual Materials  
CDs Online — See  
Catalog  
Curriculum Library  
Curriculum Materials  
Electronic Books  
Government documents  
Government Documents-  
3rd Floor  
Government Microforms  
Internet Materials  
Juvenile Collection  
[More options...](#)

### Limit by Format

Analytic  
Audiocassette  
AudioLP  
Biography  
Book  
Braille  
Cartographic Resource  
Collection  
Compact Disc  
Computer File  
Computer Game  
Computer Program  
[More options...](#)

### Search Options

[Search History](#)  
[Advanced Search](#)

### Find More

[Browse the Catalog](#)  
[Browse Alphabetically](#)

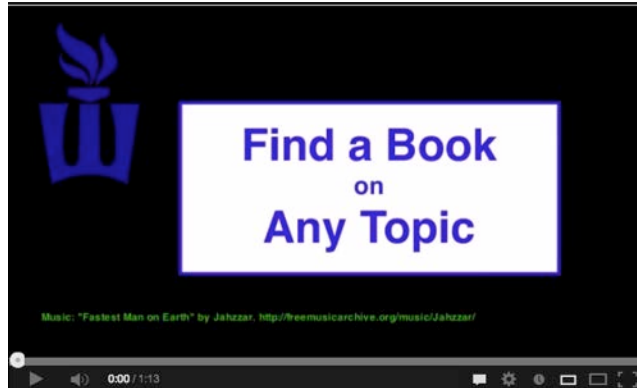
### Need Help?

[Search Tips](#)  
[Ask a Librarian](#)  
[FAQs](#)

# At the **point of need.**

[Course Reserves](#)[Mobile](#)[My Account](#)[Classic MnPALS](#)

English ▾

**the LIBRARY**Winona State University  
Darrell W. Krueger Library

All Fields ▾

 [Advanced](#)

Select a location:

 ▾[Limit by Call Number](#)[Limit by Language](#)[Limit by Collection](#)[Limit by Format](#)

A - General Works  
B - Philosophy,  
Psychology, Religion  
C - Historical Sciences  
D - World History  
E - United States History  
F - General American  
History  
G - Geography,  
Anthropology, Recreation  
H - Social Science  
J - Political Science  
K - Law

L - Education  
M - Music  
N - Fine Arts  
P - Language and  
Literature  
Q - Science  
R - Medicine  
S - Agriculture  
T - Technology  
U - Military Science  
V - Naval Science  
Z - Library Science

Akan  
Akkadian  
Albanian  
Algonquian  
Altaic  
Amharic  
Ancient Greek  
Apache  
Arabic  
Aramaic  
Arawak  
Armenian  
[More options...](#)

—General Collection  
Archives Collection  
Audiovisual Materials  
CDs Online – See  
Catalog  
Curriculum Library  
Curriculum Materials  
Electronic Books  
Government documents  
Government Documents-  
3rd Floor  
Government Microforms  
Internet Materials  
Juvenile Collection  
[More options...](#)

Analytic  
Audiocassette  
AudioLP  
Biography  
Book  
Braille  
Cartographic Resource  
Collection  
Compact Disc  
Computer File  
Computer Game  
Computer Program  
[More options...](#)

[Search Options](#)[Search History](#)  
[Advanced Search](#)[Find More](#)[Browse the Catalog](#)  
[Browse Alphabetically](#)[Need Help?](#)[Search Tips](#)  
[Ask a Librarian](#)  
[FAQs](#)

(Because who's going to see this part, anyway?)



## Calendar

Monday, March 18, 2013

March 2013						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
24	25	26	27	28	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

## Upcoming events

- APR 12** 12:00 AM Week 12 self-quiz for discussions (ethics and res.) - Due
- APR 19** 12:00 AM Week 13 self-quiz for discussions (ethical case) - Due

## Bookmarks

## My Bookmarks

No bookmarks have been added.

## Role Switch

## Current Role

-- My Role (Teaching Assistant) --

Change Role

## News

## WSU computer?

Posted Mar 12, 2013 8:03 AM

Just a reminder to let me know by **Monday, March 25th** if you desire to borrow a WSU laptop for taking the exam in class Wed. I will arrange with IT to have them in class, if needed.

## Research Critique Feedback

Posted Mar 2, 2013 8:34 PM

The scoring sheets with comments and scores are posted under your small group's Research Critique Working Discussion area. The scoring sheet contains my scoring and comments, as well as audience comments. The Qualtrics report shows the break-down of the scoring. However, the final summary of total scoring numbers may differ, as some e-mailed or sent me their scores. So your average may be different from the number in the Qualtrics report. Let me know if you have any questions. (The Simmons et al. article she refers to is also there, as well as an additional one related to the same concept. Hope you 'enjoy' it!!)

## Presentation Evaluations/Comments

Posted Feb 21, 2013 9:08 AM

See the attachment for the Adobe links from class (2 of the presentations and the 2 speakers). For the 2 research critique presentations, I am sorry that I did not click on the audio button, so there is no sound!! See the note on attachment about scoring.

The speakers do have audio.

The other 2 groups are on Tegrity. Simply go to the Tegrity link (under content in course info) and click on the one you wish to view.

## Attachment(s):

Adobe Connect links for the presentations 2.20.13.docx (14.02 KB)

## Presentation Evaluations/Comments

Posted Feb 20, 2013 5:26 PM

There has been some trouble with submitting the comments of your presentation evaluations. If you run into any problems, please email Dr. Forsyth your comments.

# Students live in the LMS.

## Calendar

Monday, March 18, 2013

March 2013						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
24	25	26	27	28	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

## Upcoming events

**APR 12** 12:00 AM Week 12 self-quiz for discussions (ethics and res.) - Due**APR 19** 12:00 AM Week 13 self-quiz for discussions (ethical case) - Due

## From the Library



## News

## WSU computer?

Posted Mar 12, 2013 8:03 AM

Just a reminder to let me know by **Monday, March 25th** if you desire to borrow a WSU laptop for taking the exam in class Wed. I will arrange with IT to have them in class, if needed.

## Research Critique Feedback

Posted Mar 2, 2013 8:34 PM

The scoring sheets with comments and scores are posted under your small group's Research Critique Working Discussion area. The scoring sheet contains my scoring and comments, as well as audience comments. The Qualtrics report shows the break-down of the scoring. However, the final summary of total scoring numbers may differ, as some e-mailed or sent me their scores. So your average may be different from the number on the Qualtrics report. Let me know if you have any questions. (I will be in class on Wed, Mar 27, 2013, if you want to review concept analysis. The Simmons et. al article she refers to is also there, as well as an additional one related to the same concept. Hope you 'enjoy' it!!)

## Final exam review

Posted Feb 21, 2013 9:08 AM

See the Attachment for the links from class (2 of the presentations and the 2 speakers). For the 2 recordings, I did not click on the audio button, so there is no sound. I will be in class on Wed, Mar 27, 2013, if you want to review concept analysis. The Simmons et. al article she refers to is also there, as well as an additional one related to the same concept. Hope you 'enjoy' it!!

The speakers do have audio.

The other presentations are on Tegrity. Simply go to the Tegrity link (under content in course info) and click on the link.

Attachment(s)

Adobe Connect links for the presentations 2.20.13.docx (14.02 KB)

## Presentation Evaluations/Comments

Posted Feb 20, 2013 5:26 PM

There has been some trouble with submitting the comments of your presentation evaluations. If you run into any problems, please email Dr. Forsyth your comments.

**Students live  
in the CMS.  
Live there  
with them.**



## Calendar

Monday, March 18, 2013

March 2013						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
24	25	26	27	28	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

## Upcoming events

**APR 12** 12:00 AM Week 12 self-quiz for discussions (ethics and res.) - Due**APR 19** 12:00 AM Week 13 self-quiz for discussions (ethical case) - Due

## From the library



## News

## WSU computer?

Posted Mar 12, 2013 8:03 AM

Just a reminder to let me know by **Monday, March 25th** if you desire to borrow a WSU laptop for taking the exam in class Wed. I will arrange with IT to have them in class, if needed.

## Research Critique Feedback

Posted Mar 2, 2013 8:34 PM

The scoring sheets with comments and scores are posted under your small group's Research Critique Working Discussion area. The scoring sheet contains my scoring and comments, as well as audience comments. The Qualtrics report shows the break-down of the scoring. However, the final summary of total scoring numbers may differ, as some e-mailed or sent me their scores. So your average may be different from the number in the Qualtrics report. Let me know if you have any questions. (I will be in class on Wed, Mar 27, 2013, if you want to review concept analysis. The Simmons et. al article she refers to is also there, as well as an additional one related to the same concept. Hope you 'enjoy' it!!)

## Final research paper

Posted Feb 21, 2013 9:08 AM

Send attachment for the Adobe links from class (2 of the presentations and the 2 speakers). For the first presentation, I am sorry that I did not click on the audio button, so there is no audio. I will be in class on Wed, Mar 27, 2013, if you want to review concept analysis. The Simmons et. al article she refers to is also there, as well as an additional one related to the same concept. Hope you 'enjoy' it!!

The speakers do have audio.

The other 2 groups are on Tegrity. Simply go to the Tegrity link (under content in course info) and click on the link.

Attachment(s)  
[Adobe Connect links for the presentations 2.20.13.docx](#) (14.02 KB)

## Presentations/Comments

There has been some trouble with submitting the comments of your presentation evaluations. If you run into any problems, please email Dr. Forsyth your comments.

**Students live  
in the CMS.  
Change  
content  
often.**

# Engage first.



[Webmail](#) | [BlackBoard](#) | [CUNYfirst](#) | [Directory](#) | [Maps & Directions](#)

E-Services

Search

Go

[ABOUT](#)

[ADMISSIONS](#)

[ACADEMICS](#)

[ARTS & CULTURE](#)

[CAMPUS LIFE](#)

[LIBRARY](#)

[RESEARCH](#)

[GIVE TO LEHMAN](#)

## Leonard Lief Library



## Take the Mobile Library Tour

1 2 3 4 ▶

▶ [Home](#)

✚ [About Us](#)

✚ [Find Resources](#)

✚ [Our Services](#)

✚ [News](#)

▼ [Help](#)

Using E-Resources from Off-Campus

Wifi-Access

Software & Hardware

FAQs

Research Guides

Tutorials

Help with Research

Lost and Found

Copyright Resources

QR Codes in the Library Stacks

Stack Directory

Print Instructions

▶ [Support Us](#)

✚ [Staff Directory](#)

## Search Our Resources

[Find Books](#)

[Find Articles](#)

[E-Journals](#)

[E-Books](#)

[Digital Collections](#)

Search the CUNY+ Online Catalog to find books, multimedia materials, and other resources.

Lehman College

Keyword anywhere

[Search](#)

[Advanced Search](#)

[My Account](#)



## Find Resources

» [Books](#)

» [Databases](#)

» [E-Books](#)

» [E-Journals](#)

» [Research Guides](#)



## Our Services

» [Mobile Library Tour](#)

» [Ask Us! - 24/7 Chat](#)

» [Interlibrary Loan](#)

» [Intercampus Borrowing](#) [CLICS]

» [Reserve Collection](#)

## Library Events

ePortfolio Showcase (5/1/2013)

Research on the Go! iPad Introductory Workshops (4/26/2013)

Research on the Go! iPad Introductory Workshops (4/6/2013)

[View all](#)



Leonard Lief Library  
[lehmanlibrary](#)

lehmanlibrary Exam Success workshop today, 3/16 at the Counseling Center at noon See: [ow.ly/he9kf](#)

2 days ago · reply · retweet · favorite

lehmanlibrary Exam Success workshop today, 3/13 at the Counseling Center at 3:30 See: [ow.ly/he91C](#)

5 days ago · reply · retweet · favorite

# Engage **first.**



LIBRARY

Ask A Librarian

Inspiration, Discovery, Knowledge



## Meet with a librarian for help with your research topic

Chat with a librarian

Schedule a meeting

Call Us 406.994.3171

CatSearch

Search for articles, books, and more

Advanced Search

SEARCH

### FIND

Find research materials, including articles, books, databases, journals, and course reserves

### REQUEST

Request resources and services, including group study rooms, laptops, documents, and books

### INTERACT

Learn about the library and meet with us for research assistance, writing help, and tech support

Events

Hours

Twitter

Scholarly Communication, Open Access, & Not Getting Too

3/18 Library Workshop: ScholarWorks and Open Access Sch

3/19 Library Workshop: Excel 2010 Beyond the Basics

3/20 Library Workshop: Zotero Basics



# Engage **first.**



UNIVERSITY OF  
TEXAS  
ARLINGTON

LIBRARY



[Books and More](#) [Articles](#) [Guides](#) [Google Scholar](#) [Website](#)

Search

[Classic Catalog »](#) [My Library Account »](#) [Reserves »](#)

### | Find Books and More



### | Research Help



### | Quick Links

- Databases A-Z
- Subject Guides
- Study Rooms
- Plagiarism Tutorial
- Interlibrary Loan
- Mobile Site

### | Ask Us Anything

Frequently Asked Questions  
Live Chat

### | About Us

- Hours
- Directions
- Staff Directory
- Subject Librarians
- Support the Library
- Contact Us

### | Services



### | Locations



### | News and Events

- [Spring Break Hours: Central Library has regular hours. See our Hours page for other library locations.](#)
- [GIS Workshop: Food Deserts: Access to Quality Food Sources in the Metroplex](#)
- [An Evening in Paris: Dancing at the Moulin Rouge](#)
- [See the exhibit "Pearls of the Antilles: Printed Maps of Caribbean Islands."](#)

**Make sure it works.**



**Everywhere.**

# Make it ...

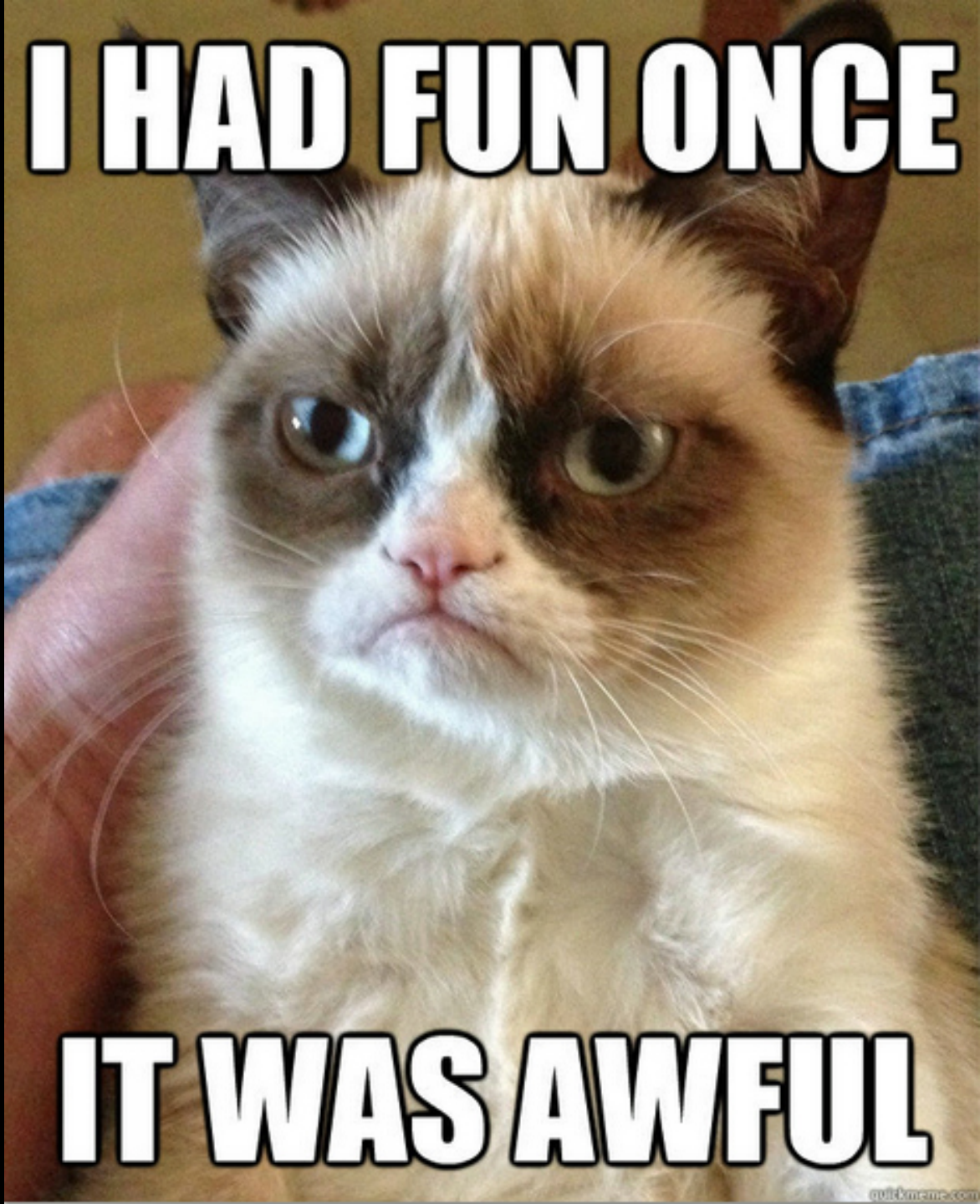




Tutorials  
can **stick**  
like memes.

But virality  
**takes effort.**

**I HAD FUN ONCE**



**IT WAS AWFUL**

And sometimes,  
**fearlessness.**

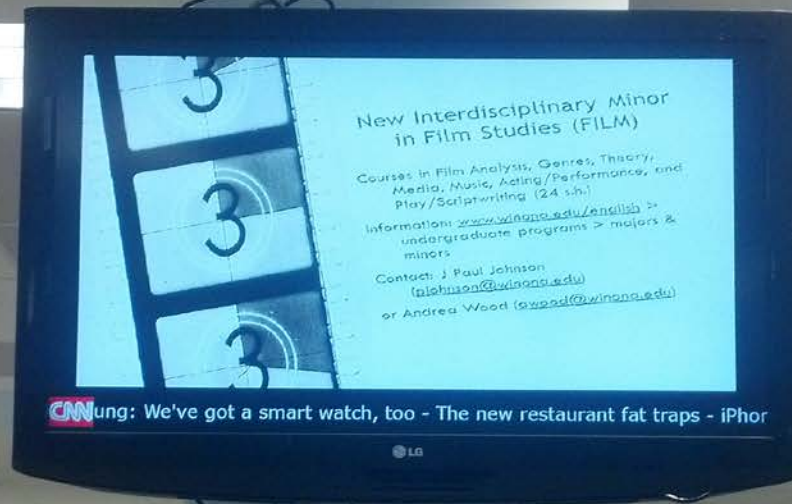
Spoiler Alert!  
Dumbledore dies on page 596.  
[www.libraryinjonesboro.org](http://www.libraryinjonesboro.org)

**HALSEY**

**Super 8** Rooms at \$49<sup>99</sup> & UP plus tax  
Caraway Exit  
**HALSEY**

**EconoLodge** Rooms at \$44<sup>95</sup> plus tax  
Caraway Exit, Right on Phillips





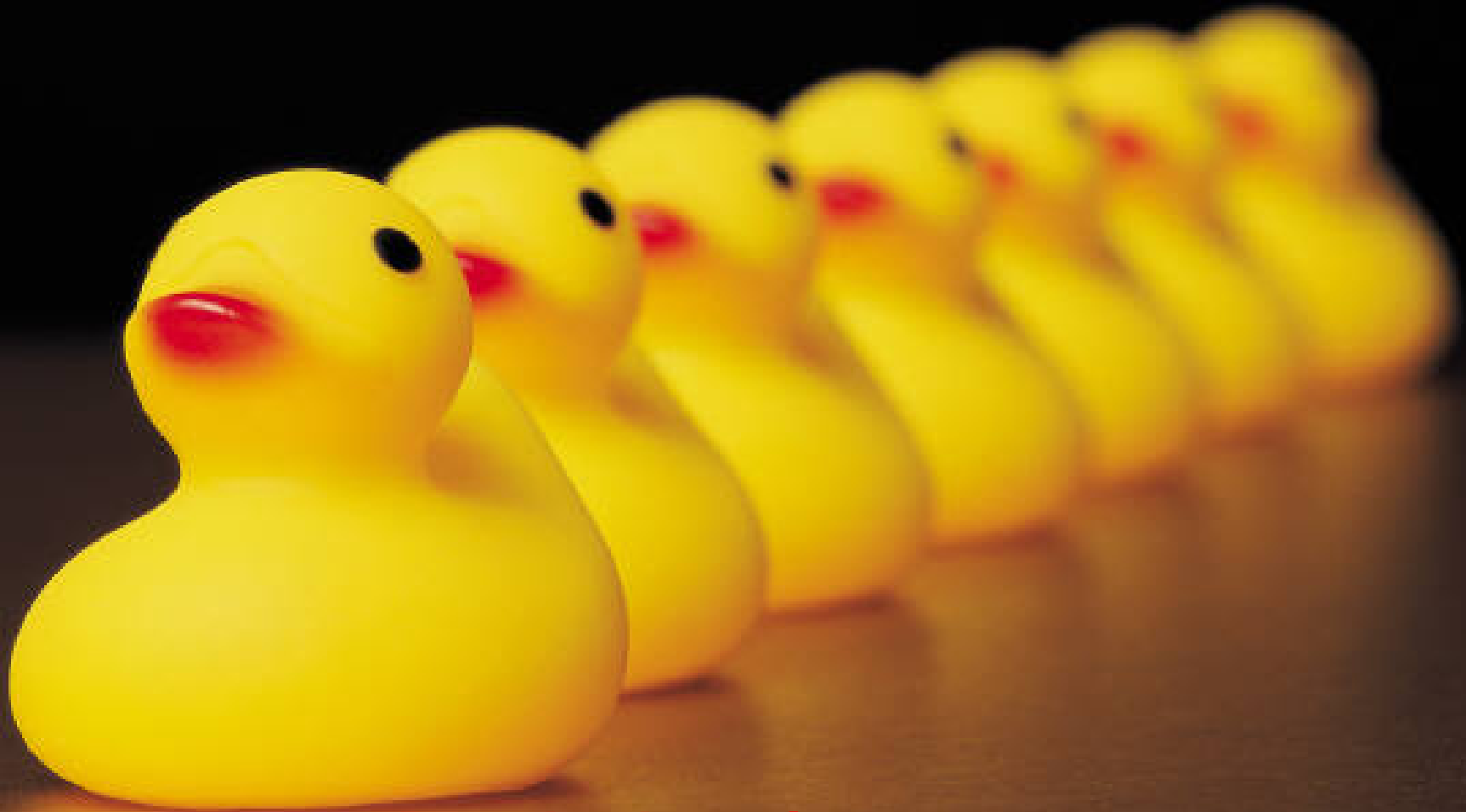
Marketing  
creates  
ultimate  
stickiness.

This drives  
behavior.





**Work together** to present  
a common message.



**But don't let it cramp your own style.**

# Make it ...





Let it  
**flow.**



Stay  
**agile**





**“If you use the library website to get answers about library resources or the research process, which section of the site are you likely to look at first?”**

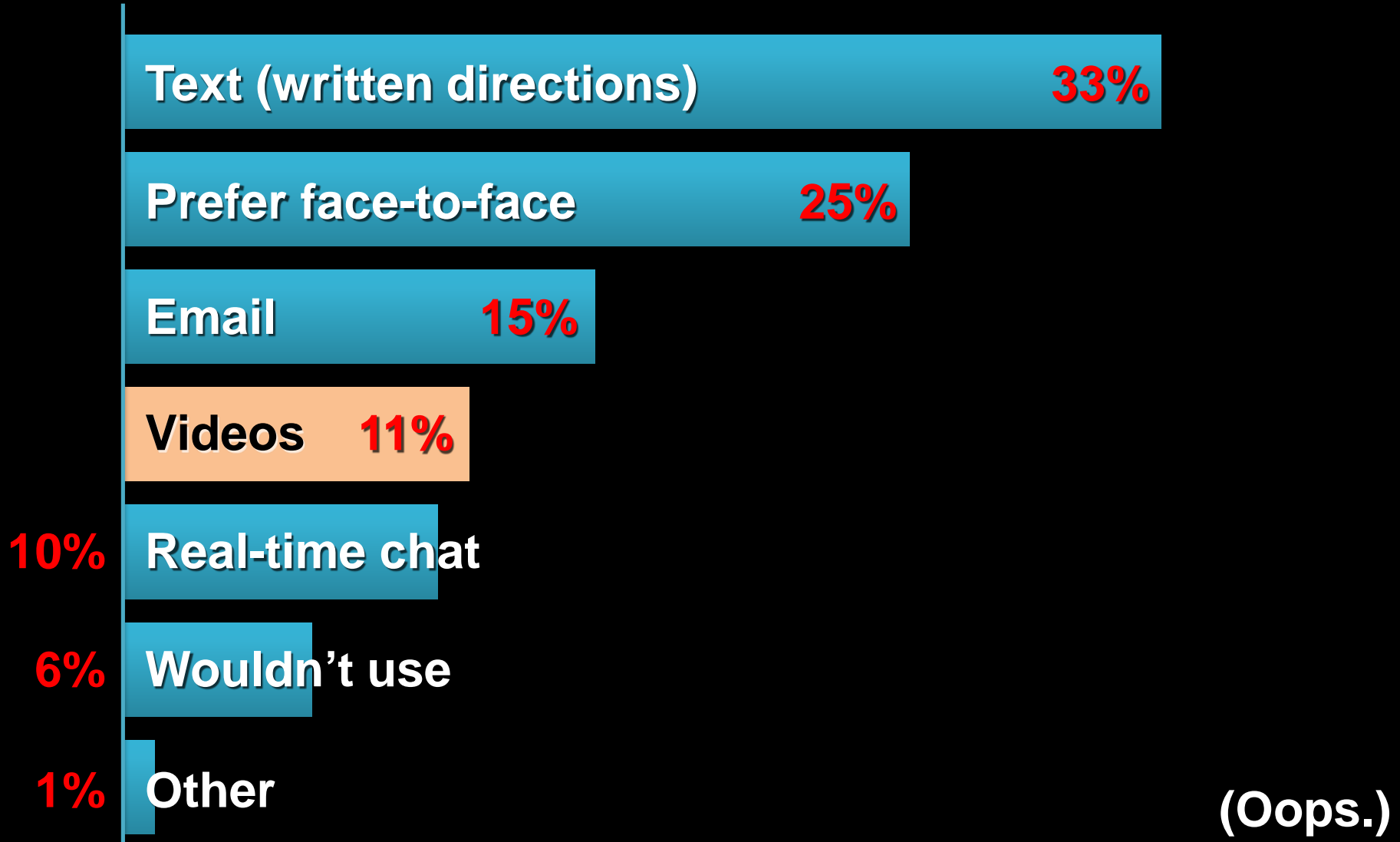
**46% =**

**“How do I”**

**9% =**

**“Online tutorials”**

**“Which type of online library help would you be most likely to use?”**



# Winona State University Darrell W. Krueger Library



» About

» Services

» Contact Us

» Hours

» How Do I...?

» Quick Links

## Information for:

Students

Faculty & Staff

## Course Related:

Course Pages

Course Reserves

## More Resources:

Interlibrary Loan

E-Reference Shelf

Online Tutorials

New & Noteworthy  
Resources!

Ask a Librarian

## Find Articles & More

- » WSU Databases
- » Periodical Titles List  
(magazines, newspapers, journals)
- » Newspapers

## Find Books & More

- » WSU Library Catalog
- » WSU E-Books
- » Other Library Catalogs

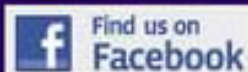
## Library News:

[03/13 - Athenaeum at 1pm - Assessment in the History Department: Outcomes for Hi..](#)

[03/06 - Athenaeum at 1pm - Introduction to Tai Chi and Chi Gong](#)

[02/27 - Athenaeum at 1pm - The Exploitation of Disability in Dramatic Works: Fro..](#)

Powered by Feed Informer



Darrell W. Krueger Library at Winona State University  
P.O. 5838, 175 West Mark Street Winona, Minnesota 55987  
(507)457-5140 [refdesk@winona.edu](mailto:refdesk@winona.edu)





## Online Tutorials

### 1. Start here

- Get to know the library
- Use the library website
- Find course reserves
- Find articles
- Find books in the catalog
- Find an article from the citation
- Read a call number

### 2. How do I...

- Start my research?
- Think of good keywords?
- Develop a good search strategy?
- Identify scholarly articles?
- Evaluate a Web site?
- Cite my sources?

### 3. Finding Articles & More

- Academic Search/EBSCO
- SAGE
- ProQuest
- WorldCat
- Lexis-Nexis
- PubMed (MeSH search and limiting searches)

**Step 1: Start here**



**Step 2: How do I...**



**Step 3: Finding articles & more (database searching)**



**Tech talk**



[▲return to top](#)



## Online Tutorials

### 1. Start here

- Get to know the library
- Use the library website
- Find course reserves
- Find articles
- Find books in the catalog
- Find an article from the citation
- Read a call number

### 2. How do I...

- Start my research?
- Think of good keywords?
- Develop a good search strategy?
- Identify scholarly articles?
- Evaluate a Web site?
- Cite my sources?

### 3. Finding Articles & More

- Academic Search/EBSCO
- SAGE
- ProQuest
- WorldCat
- Lexis-Nexis
- PubMed (MeSH search and limiting searches)

## Step 1: Start here

### Welcome to Krueger Library!

Watch these videos to learn about library resources available to all Warriors.


- **Krueger Library, an introduction.** Find your way around the building
- **Library website 101.** A get-started guide to using the library online
- **[Find articles on reserve.](#)** Find an article your professor placed on reserve
- **[Find articles.](#)** Get scholarly articles using library databases
- **[Find articles in full text.](#)** Get to the full text of scholarly articles in library databases using the Find It button
- **[Locate books on a certain topic.](#)** Use the library catalog to find books on your research topic
- **[Locate a specific book.](#)** Use the library catalog to find a book if you know the title
- **[Locate a specific article.](#)** Already have a citation? Find the article in a flash
- **Read a call number.** How to get to that book you need using the number from the catalog

Didn't find what you needed here? [Ask a Librarian!](#)

### Research Guides

**SUBJECTS**

COURSES

HOW DO I... 

#### FIND DATABASES BY TOPIC

-- Choose a Subject --

#### FIND A GUIDE

 LibGuides

Search

#### LIBRARY HOURS


##### Regular semester hours

Monday-Thursday 7:30am-2:00am  
Friday 7:30am-6:00pm  
Saturday 10:00am-6:00pm  
Sunday 1:00pm-2:00am

#### ALL GUIDES

- + Business Administration
- + Course Guides
- + Government Resources

+ History

- How Do I 

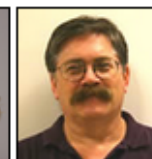
- [Do College-Level Research](#)
- [Find Places in the Library](#)
- [Make the Transition to College](#)
- [Master the Library in Ten Minutes](#)

+ Nursing

#### QUESTIONS?

##### Meet Your Librarians

We're here to help!





## Research Guides

**SUBJECTS**

**COURSES**

**HOW DO I...**

### ABOUT THESE GUIDES

How Do I guides are created by librarians for students. They contain tips and tricks for doing library research, and information about many library services. Check back often, as these guides are updated frequently.

Looking for something that isn't covered here? [Contact us](#).

### HOW DO I ...

#### **Do College-Level Research**

by [Tammi Owens](#) - Last Updated Mar 6, 2013  
2 views this year

#### **Find Places in the Library**

Find your way around the library after this quick tour.

#### **Make the Transition to College**

by [Tammi Owens](#) - Last Updated Mar 4, 2013  
11 views this year

#### **Master the Library in Ten Minutes**

by [Tammi Owens](#) - Last Updated Mar 15, 2013  
Ten minutes. Ten topics. Total mastery.  
0 views this year

### QUESTIONS?

#### **Meet Your Librarians** We're here to help!

