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# A Study to Determine Programs That Can Be Offered by the Council Bluffs Senior Citizens' Center

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### A STUDY TO DETERMINE PROGRAMS THAT CAN BE OFFERED BY THE COUNCIL BLUFFS SENIOR CITIZENS' CENTER

### Purpose

This proposed study is in response to a request from the Council Bluffs Senior Citizens' Center Board and staff to gather information from the senior citizens in Council Bluffs concerning the types of programs and activities they would like to see provided by the Senior Citizens' Center. The study will (1) gather survey research information from the senior citizens of Council Bluffs, (2) provide information for program planning and development, (3) provide geographic and demographic information about the types of programs desired by different groupings of the elderly, and (4) provide a data base that can be periodically updated.

#### Project Structure

The project will have several discrete tasks: questionnaire design, sample design, training of volunteers, survey distribution and collection, analysis and report writing, and final presentation.

Questionnaire construction will focus on the (1) development of questions and scales that measure senior citizens' needs, (2) perceptions of users of the Senior Citizens' Center, (3) identification of the kinds of programs they would like to see provided, (4) extent of usage of present services, (5) reasons

### COUNCIL BLUFFS SENIOR CITIZENS' CENTER SURVEY

The Council Bluffs Senior Citizens' Center is conducting a survey to determine what activities or programs to provide. Because your responses are important, we are providing a method to protect their anonymity. Please take the completed questionnaire and place it in the envelope provided. Do NOT place the mailing list card in the envelope. Give both the envelope and the card to the volunteer who calls to collect the information.

PART I: Please answer these questions about your activities and needs.

- On the whole, how satisfied are you with your life today? (circle one)
   very satisfied
   fairly satisfied
   not very satisfied
   not at all satisfied
- Do you feel you have too much to do, enough to do, not enough to do? (circle one)
   too much
   enough
   not enough

3.	What kinds of activities do you enjoy at your home? How often?	Activity	Daily	Weekly	Monthly
					·
			·		
	• .				

4. What kinds of activities do you enjoy away from your home? How often and where?

	Activity	Daily	Weekly	Monthly	Where
				·	
				<u> </u>	
5.	What other activities would you	enjoy if yo	ou could?		
	·				
					·

6.	How often do you get out of your home? (circle one)1. almost every day2. a few times a week3. a few times a month4. once a month5. less than once a month
7.	How often do relatives visit you in your home? 1. often 2. seldom 3. never
8.	How often do you visit your relatives in their homes? 1. often 2. seldom 3. never
9.	How often do friends visit with you in your home? 1. often 2. seldom 3. never
10.	How often do you visit friends in their homes? 1. often 2. seldom 3. never
11.	How often do you leave your home for social functions? (circle one) 1. a few times a week 2. once a week 3. once a month 4. less than once a month
12.	Do you have a telephone? yes no
13.	Which is your primary news source?(circle one)1. television2. newspaper3. radio4. friends or relatives5. magazines6. other (specify)
14.	Which radio station do you listen to most often?
15.	Which TV station do you watch most?
16.	Do you subscribe to cable TV? yes no
17.	What is your main source of transportation? (circle one) 1. walking 2. riding a bus 3. driving own car 4. riding with friend or relative 5. other (specify)
	Do you have a driver's license? yes no
	Do you own your own car? yes no
20.	If you drive, do you drive at night? yes no
21.	If you drive, what do you use your car for most often? (circle one) 1. shopping 2. out of town trips 3. doctor appointments 4. social events 5. getting to work 6. other (specify)
PAF	RT II: Please answer these questions about your health.
22.	How would you assess your overall health? (circle one) 1. excellent 2. good 3. fair 4. poor
23.	Do you consider your health status to be: (circle one) 1. better than your friends 2. same as your friends 3. worse than your friends

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24.	Have you had a 1	regular health cl	neckup during the la	ıst year? y	es	no	
25.	Have you been h	ospitalized duri	ng the past year?	yes	no		
·		y times? ;? illness?	· · · · · · · · · · · · · · · · · · ·			•	• • • • • • • • • • • • • • • • • • •
26.			these services in the		•	eds?	
	1. dentist	<u> </u>		ical school			
	2. private physic			ital			
	3. medical clinic	C	6. othe	r (specify)			-
27.	Do you have tro			yes	no		
	If yes, what prol						
	1. availability	2. cost	3. transportation	4. long wa	its		
28.	1. cash 2. h	ealth insurance	dical services? (cir 3. Medicare	4. Medica	d		
		· _ ·	····	· · · · · ·			
29.	How much do y	ou spend on me	dical services (docto	ors) per montl	1?	· ·	
30.	How much do ye	ou spend on me	dications per month	17			
31.	Do you have any	v chronic illness	es? yes	I	10		
	If yes, which on	es?	······				<b>-</b> .
32.	When do you ear 1. morning	-			•		
33.	•		in meal of the day? 3. with other rela				
34.	Please record wh	at you had to e	at yesterday for eac	h meal or sna	ck time.		·
	Breakfast	Snack	Lunch	Snack	Dinner	Snack	
			·		, 		
		-					
						· · · · · · · · · · · · · · · · · · ·	
						·	
						-	
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					·		
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35.	How often do you buy groceries? (circle one) 1. daily 2. few times a week 3. weekly 4. every few	weeks	5. mo	nthly	
36.	Do you know of a program in your neighborhood which provides h	not noon n	neals?	yes	no
	If yes, how often have you eaten there? (circle one) 1. regularly 2. occasionally 3. rarely 4. never				·
37.	In case of an emergency, who would you first call? (circle one) 1. family member 2. friend/neighbor 3. police 4. d 6. clergy 7. other (specify)		5. telep	hone oper	rator
38.	How often do you feel lonely? (circle one) 1. often 2. seldom 3. never				
PAF	RT III: Please answer these questions about programs and activities	in the con	nmunity	•	
39.	Below is a list of programs and services for older citizens in	hear	d of	partic	ipated
	Council Bluffs. Please indicate whether you have heard of	yes	no	yes	no
	or participated in any of these programs. (circle the	, , ,		,	
	number in the column that applies)				
	Senior Citizens' Center	1	2	3	4
	Social Security	1	2	3	4
	Meals on Wheels	. 1	2	3	4
	Food stamps	1	2	3	4
	Home repair services for the elderly (handyman)	1	2	3	4
	Programs assisting in winterizing and insulating homes	1	2	3	4
	Programs assisting in homemaker/chores for senior citizens	1	2	3	4
	Senior citizen discounts	1	2	3	4
	Retired Senior Volunteer Program (RSVP)	1	2	3	4
	Home health care programs	1	2	3	4
	Telephone reassurance program	1.	2	3	4
	Handibus transportation	1	2	3	4
	Supplementary Security Income	1	2	3	4
	Welfare programs	1	2	3	4
•	Friendly Visitor	1	2	3	4
	Other (specify)	1	2	. 3	4
40.	Have you ever had problems finding out how to get involved with				
		yes_		no_	<del></del> .
	-		•		

	have received in the following areas? (circle the number in the column that applies)	not at all satisfied	somewhat satisfied	very satisfied
	Services for older persons	1	2	2
	Services for older persons	1		3
	Educational programs	1	2	3
	Health care	1	2	3
	Housing	1	2	3
	Recreation	1	2	3
	Crime/safety	1	2	3
	Transportation	1	2	3
	Employment	1	2	3
	Getting welfare services	1	2	3
	Legal matters	1	2	3
42.	If you have any problems receiving services, whom would y 1. friends 2. relatives 3. priest/minister 4. la 6. other (specify)	awyer 5. do		
43.	Below is a list of things that are often causes of concern.			
	Please indicate how concerned you are about each.	very	somewhat	not at all
	(circle the number in the column that applies)	concerned	concerned	concerned
	Finances	1	2	3
	Medical expenses	1	2	3
	Legal matters	1	2	_
	Transportation	1	2	3
	-	1		5
	Employment	1	2	3
	Personal safety	1 '	2	3
	Health	1	2	3
	Economy	1	2	3
	Housing	1	2	3
PAR	T IV: Please answer these questions about senior citizen co	enters.		
	T IV: Please answer these questions about senior citizen co Have you heard of the Council Bluffs Senior Citizens' Cent		no	
44.	Have you heard of the Council Bluffs Senior Citizens' Cent Of the following list of general activities, what do you thin citizen's center? (circle one)	ter? yes .k is the main pu	rpose of a seni	
44.	Have you heard of the Council Bluffs Senior Citizens' Cent Of the following list of general activities, what do you thin citizen's center? (circle one)	ter? yes k is the main pu ducation and inf programs	rpose of a seni	
44. 45.	Have you heard of the Council Bluffs Senior Citizens' Cent Of the following list of general activities, what do you thin citizen's center? (circle one) 1. social/recreational 2. educational 3. health ed 4. physical fitness activities 5. community volunteer p	ter? yes k is the main pu ducation and inf programs	rpose of a seni ormation	or
44. 45.	Have you heard of the Council Bluffs Senior Citizens' Cent Of the following list of general activities, what do you thin citizen's center? (circle one) 1. social/recreational 2. educational 3. health ea 4. physical fitness activities 5. community volunteer p 6. other (specify)	ter? yes k is the main pu ducation and inf programs uncil Bluffs Seni	rpose of a seni ormation	or enter?
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	(circle the number in the column that applies)			sometimes	only
	1	. 1	2	3	
	2	. 1	2	3	
	3	1	2	3	
	4	1	2	3	
	5	. 1	2	3	
48	Were you satisfied with the program or programs you			no	
			• -		
49.	If a carpool or mini-bus provided transportation to the the Center more often?				
	the Center more often?	ye	s	no <u>.</u>	_
50.	If you have not attended any activities at the Senior C. reasons for not attending? (circle as many as apply)	itizens' Center, p	olease inc	licate your	
	1. didn't know it was there	·			
	2. don't like its location			-	
	3. socialize elsewhere				
	4. not interested in programs that are offered	· · · · · · · · · · · · · · · · · · ·			
	5. schedule of programs is inconvenient	a manufacture of the second of the			
	6. no transportation to get to the center				
	7. no one to go with				
	8. physically difficult to participate				
	<ol> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> </ol>				
	<ol> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li> </ol>				
	<ol> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> </ol>				
	<ol> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li> </ol>	u think the Senio	or Citizer	ns' Center sh	ould
	<ul> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li></ul>	u think the Senio	or Citizer	ns' Center sh	ould
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	<ul> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li></ul>	th education and teer programs			ould
	<ul> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li></ul>	th education and teer programs			ould
	<ul> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li></ul>	th education and teer programs			ould
	<ul> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li></ul>	th education and teer programs			ould
	<ul> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li></ul>	th education and teer programs			ould
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	<ul> <li>8. physically difficult to participate</li> <li>9. too busy to attend</li> <li>10. other (specify)</li></ul>	th education and teer programs			ould

52. Below is a possible list of activities. Which would you like to see offered at the senior center?

19. Concerts 38. Foster grandparent program 1. Group exercise 2. Calligraphy 20. Leatherwork 39. Self-protection techniques 3. Bowling 21. Movies 40. Music appreciation 22. Job cour 23. Carnivals o. Art shows 7. Horseshoes 8. Clinic on wills Trips to: 9. Museums 10. Ballet 11. Opera 12. Symphore V 22. Job counseling 41. Nutrition information 23. Carnivals 42. Community service projects 24. Counseling 43. Personal finance management 25. Driver's aid 44. Clinic on advertising fraud Referral information for: 45. Elderly services 46. Legal services 29. Crocheting 47. Employment services 12. Symphony 13. Knitting 14. Dances 15. Pool 48. Tax services 49. Other 32. Health education 50. Cards and games 33. Woodworking 51. Health maintenance 34. Bingo 52. Basic home nursing techniques 35. Quilting 16. Potluck meals 53. Blood pressure clinic 36. Energy programs 54. Family relationships clinic 17. Tours 18. Ceramics 37. Sack lunches 55. Legal contracts and forms clinic PART V: Demographic Information 53. How old are you? \_\_\_\_\_ 54. How long have you lived at this address? 55. Where did you live just before the place you live now? (circle one) 1. same neighborhood in Council Bluffs 2. another neighborhood in Council Bluffs 3. outside of Council Bluffs 56. Do you own or rent? 1. own 2. rent 57. Do you live: (circle one) 1. alone 2. with your spouse 3. with your family 4. other (specify) 58. What are your sources of income? (circle those that apply) 2. savings 3. Social Security 4. family 5. welfare 1. earnings 6. retirement funds 7. other (specify) 59. What is your monthly income? (circle one) 1. \$0-\$334 2. \$335-\$500 3. \$501-\$1,000 4. \$1,001 or above 60. Are you: (circle one) 2. married 3. widowed 4. divorced 5. separated? 1. single 61. What is your sex? male \_\_\_\_\_ female \_\_\_\_\_ 62. What is your race? (circle one) 1. white 2. black 3. American Indian 4. Asian 5. Spanish 6. other (specify)\_\_\_\_