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UNO Strategic Planning Committee University of Nebraska at Omaha

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UNO Decision Support Log

What is Continuous Quality Improvement?

Continuous Quality improvement is a simple phrase that describes what we've been doing at UNO for quite some time, using data to uncover ways to improve our programs, services, and processes. This term is used in business, higher education, health care, and many other industries. At UNO, it describes the ongoing improvement process we're using to achieve and maximize our three overarching goals—being student centered, academically excellent, and engaged with the community.

Why is it important to document?

Standards for post-secondary institutional accreditation, as well as those for most program-specific accreditations, are placing greater emphasis on the institution's or program's ability to demonstrate use of Continuous Quality Improvement. Accrediting bodies want documentation that a college, university, or academic department uses effective and research-based processes in deliberations.

How do we document it?

We are asking departments and academic units to fill out this form with an example in which they reviewed data, discussed it, and generated suggestions for improvement based on that data.

Topic:

Your answer

How would you categorize this topic?

- Student learning/successful completion
- Student support/co-curricular
- Community engagement
- Employee related
- Business/finance/operations
- Mission/planning/leadership
- Decision support/Continuous Quality Improvement
- Policy

Name of individual submitting information:
Committee/Department/Office(s) involved in the data review:

Your answer

Name and brief description of the data that was reviewed:

Your answer

Summary of key findings derived from the data:

Your answer

Summary of key implications, recommendations, and considerations derived from the data:

Your answer

Changes planned or implemented based on the review of the data:

Your answer

Paste Box link to attachments and other supplemental materials:

Your answer

Date:

Date

mm/dd/yyyy