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UNO Website: Strategic Planning Committee - Continuous Quality Improvement

UNO Strategic Planning Committee University of Nebraska at Omaha

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Continuous Quality Improvement

Strategic Plan

UNO / Strategic Plan / Continuous Quality Improvement

Continuous Quality Improvement describes how we use data to improve our programs and services. Please make an effort to document how this concept is being applied at UNO by completing the Decision Support Log.

Model of Continuous Quality Improvement



The UNO Advantage

Our value is a direct result of our unwavering dedication to our mission and strategic goals: deliver excellence in academics; commit fully to students; and remain locally and globally engaged.

We call this the **UNO Advantage**.



Additional Resources

[Strategic Plan](#)

[Decision Support Log Examples](#)

[Decision Support Log Online](#)

[Decision Support Log PDF](#)



• Institutional Actions
Demonstrating
Culture of Quality

Outcomes
• Program-Specific
Accreditations

What It Means

Continuous Quality Improvement is a simple phrase that describes what we've been doing at UNO for quite some time, using data to uncover ways to improve our programs, services, and processes. This term is used in business, higher education, health care, and many other industries. At UNO, it describes the ongoing improvement process we're using to achieve and maximize our three over-arching goals – being student centered, academically excellent, and engaged with the community.

Why It's Important to Document

Standards for post-secondary institutional accreditation, as well as those for most program-specific accreditations, are placing greater emphasis on the institution's or program's ability to demonstrate use of Continuous Quality Improvement. Accrediting bodies want documentation that a college, university, or academic department uses effective and research-based processes in deliberations.

How to Document

We know data-driven decision making is happening all of the time at UNO, but it has not always been easy to document. To help with documentation, we are asking departments and academic units to fill out a Decision Support Log with an example in which they reviewed data, discussed it, and generated suggestions for improvement based on that data.

Access and complete the Decision Support Log entirely online using [Google Forms](#).

[Samples of completed Decision Support Logs are available here.](#)

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