

6-27-2016

## Faculty and Employee Assistance Program Announcement, 6/27/2016

UNO Human Resources  
*University of Nebraska at Omaha*

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**Subject:** FEAP Announcement  
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**Importance:** High

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Hello All-

I wanted to take the time to announce some very important and **EXCITING** changes coming to our Faculty and Employee Assistance Program (FEAP). As many of you probably already know we have partnered with UNMC to provide FEAP services to our faculty and staff for the past 27 years. For the last 7-8 months, I along with the HR Director (Aileen Warren), at UNMC have analyzed the current FEAP services being offered, taking into consideration what is working well and what needs improving, as well as, the pros and cons of having an in-house versus external vendor provide the needed services. With the recent retirement of Marlene Schneider (FEAP Coordinator that supported UNO) it has become imperative that we find a solution that meets the needs of our faculty and staff.

The decision was made that the needs of both our Faculty and Staff are best met by utilizing an external FEAP provider. We have decided to contract with BEST CARE EAP, who has a strong track record of service and currently has a contract with the University of Nebraska-Kearney. While, the decision was not made lightly some very clear advantages exist, which include but are not limited to the following:

- **Enhanced Confidentiality Parameters**
- **Enhanced Services Available for Faculty, Staff and Dependents**
- **Live 24 hour access-toll Free Number**
- **Days, Nights and Weekend Services**
- **Onsite Training Available**
- **Improved Tracking of Utilization of Services (Reporting)**
- **Staffed by licensed Counselors that address our diverse population**
- **Online Web access to resources 24/7**

Listed below are just a few benefits

- **Local organization that has been in business since 1975**
- **Extremely high client satisfaction from employers across Omaha and State of Nebraska**
- **BEST CARE currently has a contract with UNK and they are very satisfied with the services being offered.**
- **Offices at 92nd and Center-less than a 20 minute drive**

We are working on a transition plan and will communicate as the plans are finalized. Enhancing this extremely important benefit offering to our faculty and staff is a very positive action that supports not only our **Wellness Initiative** but our overall desire to have a **continuous culture of improvement and supports our "Great Places to Work-Employer of Choice Status"**.

If you would like to find out more about BEST CARE, please feel free to visit this site

<http://www.bestcareep.org/services-products/>. Again, thank you for your continued support and **PLEASE** let me know if you have any questions.

Thank You!

Cecil

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